
QUALIFICATIONS SUMMARY

- 20+ years of experience managing Federal contracts for CMS, ASPE, ONC, NIOSH and AHRQ
- Managing several Federal projects including one to evaluate the Equitable COVID-19 Vaccination program for the Rockefeller Foundation, another to implement the CAHPS Surveys for the Merit-Based Incentive Payment System, Medicare Shared Savings Program, and Next Generation ACO Model for CMS, and another to evaluate the World Trade Center Health Program (WTCHP) for NIOSH.
- Past work includes a project to develop quality indicators for the Seattle Children’s Hospital Center of Excellence for the Children’s Health Insurance Program Reauthorization Act (CHIPRA) for AHRQ and management of the Development and Maintenance of Post-Acute Care Cross-Setting Standardized Patient Assessment Data project for CMS

EDUCATION

M.S. 1997, University of Rochester, Public Policy
B.A. 1991, Wellesley College, Economics/Spanish Literature

PROFESSIONAL EXPERIENCE

Senior Policy Analyst	October 2017-present
Senior Project Associate	February 2001-October 2017
Research Assistant	July 1997-October 2000
RAND Corporation	Santa Monica, CA
Research Assistant	September 1995-June 1997
University of Rochester	Rochester, NY

RELEVANT PROJECT EXPERIENCE

Catalyzing Equitable COVID-19 Vaccination (10/2020-8/2022)

Client: The Rockefeller Foundation

Role: Project Manager/Analyst

Tasks: Managing budget and timeline for the RAND team, assisting with interviews of anchor partners and review of key performance interviews, acting as liaison to the client and partners, overseeing all deliverables

Existing Surveillance Systems in Behavioral Health (9/2019-3/2023)

Client: The Rockefeller Foundation

Role: Project Manager

Tasks: Managing budget and timeline for the RAND team, assisting with interviews of data and subject matter experts, analyzing data from interviews, overseeing all deliverables

World Trade Center Health Program (WTCHP) Impact Assessment and Strategic Planning for Translational Research (7/2022-6/2024)

Client: NIOSH

Role: Project Manager/Analyst

Tasks: Managing budget and timeline, acting as main liaison with the client, preparing OMB Paperwork Reduction Act (PRA) packages for primary data collection, screening and abstracting articles for a systematic review using Distiller, creating monthly and annual reports for the client, overseeing development and submission of peer reviewed journal articles.

Implementation of the CAHPS Surveys for the Merit-Based Incentive Payment System, Medicare Shared Savings Program, and Next Generation ACO Model (7/2021-6/2024)

Client: CMS/Abt Associates

Role: Project Manager

Tasks: Managing budget and timeline for the RAND team, handling all client relationships, coordinating team, client, and other contractor meetings

RELEVANT PUBLICATIONS

Asch SM, Damberg C, **Hiatt L**, Teleki SS, Shaw R, Hill T, Benjamin-Johnson R, Eisenman D, Kulkarni S, Wang E, Williams B, Yesus A, Gruzden C. Selecting Performance Indicators in Prison Health Care. *J Corr Health Care*, April 2011; 17(2): 138-149.

Asch SM, McGlynn EA, **Hiatt L**, Adams J, Hicks J, DeCristofaro A, Chen R, LaPuerta P, Kerr EA. Quality of Care for Hypertension in the United States. *BMC Cardiovasc Disord*. 2005 Jan; 5(1):1.

Damberg C, **Hiatt L**, Chan K, Nolind R, Greenberg M, Steinberg, M, Schonlau M, Malin, J, McGlynn EA. Evaluating the feasibility of developing national outcomes data bases to assist patients with making treatment decisions. Santa Monica, CA: RAND 2003.

Damberg C, Shaw R, Teleki SS, **Hiatt L**, Asch SM. A Review of Quality Measures used by State and Federal Prisons. *J Corr Health Care*, April 2011; 17(2): 122- 137.

Damberg C, Timbie J, Bell DS, **Hiatt L**, Smith A, Schneider EC. Developing a framework for establishing clinical decision support meaningful use objectives for clinical specialties. Santa Monica, CA: RAND 2012; TR—1129.

Edelen MO, Gage B, Petrun-Sayers EL, Agniel D, Ahluwalia SC, Chen EK, Dalton S, Dunbar MS, Etchegaray JM, Fischer SH, **Hiatt L**, Huang W, Klein DJ, Madrigano J, Martineau M, Martino SC, Paddock SM, Pillemer F, Phillips J, Rodriguez A, Ross R, Saliba D, Shelton SR, Sherbourne CD, Shier V, Shih RA, Sloss EM, Butcher E, Fahey G, Khan N, Orr P, Quereshi NS. Development and maintenance of post-acute care cross-setting standardized patient assessment data. Santa Monica, CA: RAND Corporation 2018.

Farmer C, Krull H, Concannon TW, Simons M, Pillemer F, Ruder T, Parker A, Purohit M, **Hiatt L**, Batorsky B, and Hepner KA. Characteristics and treatment patterns of service members with mild traumatic brain injury. Santa Monica, CA: RAND Corporation 2016.

Farmer C, Krull H, Concannon TW, Simmons M, Pillemer F, Ruder T, Parker A, Purohit M, **Hiatt L**, Batorsky B, and Hepner KA. Understanding treatment of mild traumatic brain injury in the military health system. Santa Monica, CA: RAND Corporation 2016.

Haider S, Klerman J, MacDonald L, Roth E, **Hiatt L**, Suttorp M. Welfare reform in California design of the impact analysis: preliminary investigations of caseload data. Santa Monica, CA: RAND 1999.

Kahn K.L., Mendel P., Leuschner K.J., **Hiatt L.**, Gall E.M., Siegel S. & Weinberg D.A. (2014) The national response for preventing healthcare-associated infections: Research and adoption of prevention practices. *Medical Care*, 52, S33-S45.

Kahn, KL, Timbie JW, Friedberg MW, Hussey PS, Lavelle T, Mendel P, **Hiatt L**, Weidmer BA, Kofner A, Rastegar A, Ashwood JS, Brantley I, Quigley DD and Setodji CM. Evaluation of CMS' FQHC ACPD Demonstration: Final First Annual Report. Santa Monica, CA: RAND Corporation, 2015.

Kahn, KL., Timbie JW, Friedberg MW, Lavelle T, Mendel P, Ashwood JS, **Hiatt L**, Brantley I, Weidmer BA, Rastegar A, Kofner A, Malsberger R, Kommareddi M, Quigley DD and Setodji CM. Evaluation of CMS's Federally Qualified Health Center (FQHC) Advanced Primary Care Practice (APCP) Demonstration: Final Second Annual Report. Santa Monica, CA: RAND Corporation, 2015.

Kahn, KL., Timbie JW, Friedberg MW, Mendel P, **Hiatt L**, Chen EK Kress AM, Buttorff C Lavelle T, Weidmer BA, Green H, Kommareddi M, Malsberger R, , Kofner A, Rastegar A, and Setodji CM. Evaluation of CMS's Federally Qualified Health Center (FQHC) Advanced Primary Care Practice (APCP) Demonstration: Final Report. Santa Monica, CA: RAND Corporation, 2017.

Mangione-Smith R, Mcglynn EA, **Hiatt L**. Screening for Chlamydia in Young Women. *Archives of Pediatric and Adolescent Medicine*, November 2000; 154:1108-1113,

Nolte E, Roland MO, Damberg C, Mattke S, Cacace M, Goshev S, Brereton L, Conklin A, **Hiatt L**, Quigley DD, Lovejoy S. Informing the development of a resource allocation framework in the German healthcare system. *RAND Europe 2011*; TR- 946.

Nuckols TK, Griffin A, Asch SA, Benner D, Bruce E, Cassidy M, Chang WT, Harness NG, **Hiatt L**, Jablecki CK, Jerome J, Sandin K, Shaw R, Weng H, Gibbons MM. *RAND/UCLA quality-of-care measures for carpal tunnel syndrome. RAND 2011*; TR-809.

Sorbero MES, Ricci KA, Lovejoy S, Haviland AM, Smith L, Bradley LA, **Hiatt L**, Farley DO. Assessment of Contributions to Patient Safety Knowledge by the Agency for Healthcare Research and Quality-Funded Patient Safety Projects. *Health Services Research*, April 2009; 44:2, Part II: 646-664.

Sturm R, Huang HC, Tsang F, **Hiatt L**, Smart R, Wright C, Wu H. Examining consumer responses to calorie information on restaurant menus in a discrete choice experiment. Santa Monica, CA: RAND Corporation 2018.

Teleki SS, Damberg C, Shaw R, **Hiatt L**, Williams B, Hill T, Asch SM. The Current State of Quality of Care Measurement in the California Department of Corrections and Rehabilitation. *J Corr Health Care*, April 2011; 17(2): 100-121.

Teleki,SS, Kanouse DE, Elliott MN, **Hiatt L**, De Vries H, Quigly D. Understanding the Reporting Practices of CAHPS Sponsors. *Health Care Financing Review*, Spring 2007; 28(3): 17-30.

Timbie JW, Setodji CM, Kress A, Lavelle TA, Friedberg MW, Mendel PJ, Chen EK, Weidmer BA, Buttorff C, Malsberger R, Kommareddi M, Rastegar A, Kofner A, **Hiatt L**, Mahmud A, Giuriceo K, Kahn K. Implementation of Medical Homes in Federally Qualified Health Centers. *N Eng J Med*, 2017; 377: 246-256.