

Do Not Use for Proposals

Susan Lovejoy

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Professional Experience

RAND, Pittsburgh, PA

Senior Policy Analyst (June 2014 – present)

Provide qualitative research support and management for projects covering diverse topics such as value-based purchasing, performance measurement and public reporting, quality improvement, patient safety, integration of primary and behavioral health care, maternal depression, and infant mortality. Responsibilities include developing data collection instruments; conducting interviews and synthesizing results; performing environmental scans; writing and editing portions of reports and articles; analyzing financial data; and project administration such as budgeting, preparing OMB and IRB materials, expert panel organization and implementation, and preparing meeting agendas and progress reports.

Project Associate II and III (June 2006 – June 2014)

Research Assistant (January 2005 – June 2006)

Sistina Solutions, Pittsburgh, PA

Worked with health care consultant, Sistina Solutions, on several projects including a Community Health Needs Assessment and analysis of Medicaid acute care reimbursement and Disproportionate Share Payment formulas for Pennsylvania hospitals (2003-2004)

Pittsburgh Regional Health Care Initiative, Pittsburgh, PA

Participated in strategic planning, grant application preparation, and working meetings of the Initiative's Clinical Care and Patient Safety activities (*Intern 2000-2001*)

Security Pacific National Bank, Los Angeles, CA and Chicago, IL

Vice President, Public Affairs (1987-1988)

Vice President, Corporate Finance and Banking (1985-1987)

Assistant Vice President (1983-1985)

Account Officer (1981-1983)

Education

MS Carnegie Mellon University, H. John Heinz III School Of Public Policy and Management, 2002

Health Care Policy and Management

BA Stanford University, 1981

Political Science, Public Policy Concentration

Publications

Schultz, Dana, Susan Lovejoy, and Evan Peet. "Tackling Persistent and Large Disparities in Birth Outcomes in Allegheny County, Pennsylvania." *Maternal and Child Health Journal* 26, no. 5 (2022): 978-984.

Peet, Evan D., Dana Schultz, and Susan L. Lovejoy, Using an Innovative Database and Machine Learning to Predict and Reduce Infant Mortality, Santa Monica, Calif.: RAND Corporation, RB-A858-1, 2021. As of October 19, 2022: https://www.rand.org/pubs/research_briefs/RBA858-1.html

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Hussey, Peter; Friedberg Mark W.; Anhang Price, Rebecca; Lovejoy, Susan L.; Damberg, Cheryl L. Episode-Based Approaches to Measuring Health Care Quality. *Medical Care Research and Review*, published online February 19, 2016.

Breslau, Joshua, J. Scott Ashwood, Courtney Ann Kase, Harold Alan Pincus, and Susan L. Lovejoy, Evaluation Design Recommendations for the Certified Community Behavioral Health Clinic Demonstration Program. Santa Monica, CA: RAND Corporation, 2016. https://www.rand.org/pubs/research_reports/RR1439.html.

Resources and Capabilities of the Department of Veterans Affairs to Provide Timely and Accessible Care to Veterans, Santa Monica, Calif.: RAND Corporation, RR-1165/2-VA, 2015. As of February 08, 2016: http://www.rand.org/pubs/research_reports/RR1165z2.html

Authorities and Mechanisms for Purchased Care at the Department of Veterans Affairs, Santa Monica, Calif.: RAND Corporation, RR-1165/3-VA, 2015. As of February 08, 2016: http://www.rand.org/pubs/research_reports/RR1165z3.html

Mulcahy, Andrew.; Chan, Chris.; Hirshman, Samuel.; Huckfeldt, Peter J.; Kofner, Aaron.; Liu, Jodi.; Lovejoy, Susan L.; Popescu, Ioana.; Timbie, Justin W.; Hussey, Peter S. Specialty payment model opportunities and assessment: gastroenterology and cardiology model design report 2015RR-831-CMS.

Scharf, Deborah M.; Eberhart, Nicole K.; Schmidt Hackbarth, Nicole Schmidt.; Horvitz-Lennon, Marcela.; Beckman, Robin.; Han, Bing.; Lovejoy, Susan L.; Pincus, Harold Alan.; Burnam, M. Audrey. Evaluation of the SAMHSA Primary and Behavioral Health Care Integration (PBHCI) grant program 2015 RR-546-DHHS.

Damberg, Cheryl.; Sorbero, Melony E. S.; Lovejoy, Susan L.; Martsof, Grant.; Raaen, Laura.; Mandel, Daniel. Measuring success in health care value-based purchasing programs: findings from an environmental scan, literature review, and expert panel discussions 2014 RR-306-ASPE.

Morganti, Kristy Gonzalez.; Lovejoy, Susan L.; Beckjord, Ellen Burke.; Haviland, Amelia M.; Haas, Ann C.; Farley, Donna O. A retrospective evaluation of the perfecting patient care university training program for health care organizations, American Journal of Medical Quality, v. 29, no. 1, Jan./Feb. 2014, p. 30-38.

Mehrotra Ateev, Sloss Elizabeth, Hussey, Peter, Adams John, Lovejoy, Susan, SooHoo, Nelson F. MD. Evaluation of Centers of Excellence Program for Knee and Hip Replacement, Medical Care 2013, 51(1): 28-36.

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Berry, Sandra H; Concannon, Thomas W; Morganti, Kristy Gonzalez; Auerbach, David I; Beckett, Megan K; Chen, Peggy Guey-Chi; Farley, Donna O; Han, Bing; Harris, Katherine M; Jones, Spencer S; Liu, Hangsheng; Lovejoy, Susan L; Marsh, Terry; Martsof, Grant; Nelson, Christopher; Okeke, Edward N; Pearson, Marjorie L; Pillemer, Francesca; Sorbero, Melony E; Towe, Vivian L; Weinick, Robin M. CMS Innovation Center Health Care Innovation Awards: Evaluation Plan. RAND RR-376-CMS, Aug. 2013

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development delays: findings and lessons learned from the Helping Families Raise Health Children initiative 2013 RR-122-CCBHO.

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Dick, Andrew W.; Huckfeldt, Peter J.; Liu, Hangsheng.; Yu, Hao.; Mehrotra, Ateev.; Lovejoy, Susan L.; Ashwood, J. Scott. Provider level risk-adjusted quality measurement for inpatient rehabilitation facilities. 2012 TR-1183-MedPAC.

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