

M. SUSAN RIDGELY

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CURRENT POSITION

*Adjunct Senior Health Policy Researcher
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EDUCATION

1995	J.D. (health law)	<i>School of Law University of Maryland at Baltimore</i>
1980	M.S.W. (community organization)	<i>School of Social Work/Community Planning University of Maryland at Baltimore</i>
1976	B.A. (psychology)	<i>Bryan College</i>

PROFESSIONAL EXPERIENCE

2021-present	Adjunct Senior Health Policy Researcher
1998–2020	Senior Health Policy Researcher, <i>RAND Corporation</i> , Santa Monica, CA
2014-present	Lecturer, <i>RAND Pardee Graduate School</i> , Santa Monica, CA
2010–2011	Lecturer, <i>UCLA School of Public Health</i> , Los Angeles, CA
1995–1998	Associate Professor, <i>University of South Florida</i> , Tampa, FL
1986–1995	Research Associate, School of Medicine, <i>University of Maryland at Baltimore</i> , Baltimore, MD
1984–1986	Health Policy Analyst, <i>American Federation of State, County, and Municipal Employees</i> , Washington, DC
1981–1983	Assistant Director for Public Policy, <i>National Mental Health Association</i> , Alexandria, VA
1980–1981	Chief of Social Services, <i>D.C. Public Defender Service, Mental Health Division</i> , Washington, DC
1976–1978	Mental Health Counselor, <i>Joseph Johnson Mental Health Center</i> , TN

PROFESSIONAL ACTIVITY

Research Grants

Co-Director and Senior Investigator, *Understanding Health Care Delivery Systems PCOR Adoption and System Performance*, Agency for Healthcare Research and Quality (AHRQ), 2015-2020, \$17,448,985

Senior Investigator, *Linking Provider Cost Curves and Care Delivery Practices- Implications for VBP*, National Institutes of Health, 2014-2016, \$1,421,698

Principal Investigator (Evaluation), *IHA Bundled Episode Payment and Gainsharing Demonstration Project*, Agency for Healthcare Research and Quality, 2010-2014, Evaluation Sub-award, \$534,000

Senior Co-Investigator, *An Evaluation of a Multi-Modal Network to Spread an Enhanced Surgical Site Infection (SSI) Bundle*, Department of Health and Human Services, Office of the Assistant Secretary for Planning and Evaluation, 2010-2013, RAND Sub-award, \$2,898,314

Senior Co-Investigator, *Evaluation of IHA Value-Based P4P on Reducing Total Cost of Care*, National Institute on Aging, 2012-2013, \$361,075

RAND Principal Investigator, *Parity and Addiction Act: Impact on Benefits, Use and Costs*, National Institute on Drug Abuse, 2011-2015, Subcontract to UCLA, \$46,667

Co-Investigator, *Physician Identifiers to Hospital Discharge Data – Exploring Implementation in California*, California Healthcare Foundation, 2011-2012, \$243,000

Principal Investigator, *Evaluation of Prometheus Payment Bundled Payment Demonstration*, The Robert Wood Johnson Foundation, 2008-2010, \$400,000

Co-Principal Investigator, *National Evaluation of Hablamos Juntos: Improving Patient-Provider Communication for Latinos*, Robert Wood Johnson Foundation, 2002-2007, \$2,000,000

Principal Investigator, *Fiscal Impact Study of the Allegheny County Mental Health Court*, Council of State Governments, Staunton Farm Foundation, and Commonwealth of Pennsylvania, 2005-2006, \$150,000

Co-Investigator, *Group CBT for Depression in Clients with AOD Disorders*, National Institute on Alcohol Abuse and Alcoholism, 2005-2010, \$4,368,000

Co-Investigator, *Improving Practice and Policy for Individuals with Co-Occurring Mental and Addictive Disorders*, Joint Initiative of The Robert Wood Johnson Foundation and the John D. and Catherine T. MacArthur Foundation, 2001-2003, \$1,000,000

Co-Investigator, *UCLA/RAND Center on Managed Care and Psychiatric Disorders*, National Institute of Mental Health, 1995-2003, \$1,247,700

Co-Investigator, *Healthcare for Communities*, The Robert Wood Johnson Foundation, 1998-2001, \$221,400

Principal Investigator, *Evaluation of PROTOTYPES Systems Change Center for Women with Co-Occurring Mental and Substance Abuse Disorders and Histories of Violence*, PROTOTYPES and the Substance Abuse and Mental Health Services Administration, 1999-2000, \$227,800

Co-Principal Investigator, *Collaborative Linkages: Drug Courts and Service Providers*, National Institute on Drug Abuse, 1999-2001, \$360,000

Co-Investigator, *Public Sector Costs for Homeless Alcoholics*, National Institute on Alcohol Abuse and Alcoholism, 1999-2000, \$825,000

Co-Investigator, *Community-Based Approaches to Reducing Racial and Ethnic Disparities in Health (REACH): Synthesizing Lessons Learned*, The Robert Wood Johnson Foundation and the Centers for Disease Control and Prevention, 1999-2000, \$500,000

Co-Principal Investigator, *Evaluation of Carve In Versus Carve Out Versus PCCM: Access, Cost and Outcomes*, Substance Abuse and Mental Health Services Administration, 1996-2000, \$1,120,000

Co-Principal Investigator, *Development of a Classification Scheme for Managed Behavioral Health Care*, Center for the Study of Issues in Public Mental Health (NY), 1996-1998, \$20,000

Co-Investigator, *Center for Research on Services for Severe Mental Illness* (The Johns Hopkins University and University of Maryland at Baltimore), National Institute of Mental Health, 1987-2000, \$5,250,000

Co-Investigator, *National Evaluation of the RWJ Program on Chronic Mental Illness*, The Robert Wood Johnson Foundation and the National Institute of Mental Health, 1986-1991, \$4,000,000

Public Sector Contracts and Cooperative Agreements

Senior Co-Investigator, *Evaluation of the Medicare Advantage Value-Based Insurance Design (VBID) Model*, Centers for Medicare and Medicaid Services (CMMI), 2016-2017, \$7,331,138

Principal Investigator, *National Patient-Centered Clinical Research Network Evaluation*, Patient Centered Outcomes Research Institute (PCORI), 2013-2015, \$499,895

Principal Investigator, *Prototype Consumer Reporting System for Patient Safety Events*, Agency for Healthcare Research and Quality, 2011-2105, \$3,218,358

RAND Principal Investigator, *National Evaluation of the of the HHS Patient Safety and Medical Liability Initiative*, Agency for Healthcare Research and Quality, 2010-2015, RAND Sub-award, \$792,000

Co-Investigator, *Promoting Patient Safety Through Effective HIT Risk Management*, Office of the National Coordinator for Health Information Technology (ONC), 2012-21013, \$999,967

Principal Investigator, *Evaluation of Parity for Medicare Outpatient Psychiatric Services*, Office of the Assistant Secretary for Planning and Evaluation, Department of Health and Human Services, 2009-2011, \$305,000

Principal Investigator, *Short Term Analysis to Support Mental Health Parity Implementation*, Office of the Assistant Secretary for Planning and Evaluation, Department of Health and Human Services, 2010-2011, \$252,500

Co-Investigator, *Advancing Clinical Decision Support*, Office of the National Coordinator for Health Information Technology (ONC), Department of Health and Human Services, 2010-2011, \$1,330,000
Principal Investigator, *Developing a Guide to Identifying and Remediating Unintended Consequences of Implementing HIT*, Agency for Healthcare Research and Quality, 2009-2011, \$400,000

Project Director, *Development of a Blueprint for Health Care Cost Containment*, Commonwealth of Massachusetts, Office of Health and Human Services, Division of Health Care Finance and Policy, 2008-2009, \$550,000

Co-Investigator, *National Patient Safety Evaluation Center*, Agency for Healthcare Research and Quality, 2002-2008, \$7,377,000

Co-Investigator, *Technical Assistance Regarding Evaluation of State and Local Public Health Preparedness Programs*, Department of Health and Human Services, 2003-2006, \$2,000,000

Co-Investigator, *Evaluation of the Current State of Patient Self-Management Support Programs*, Agency for Healthcare Research and Quality, 2005-2007, \$150,000

Co-Investigator, *Evaluating the Use of AHRQ and Other Quality Indicators*, Agency for Healthcare Research and Quality, 2005-2006, \$150,000

Co-Investigator, *New Opportunities for Healthy Aging in Medicare*, Medstat (prime contractor), Centers for Medicare & Medicaid Services, 2003-2004, \$100,000

Co-Investigator, *Emergency Worker Safety and Health During Disaster Response*, National Science Foundation, Division of Safety Research and National Institute of Occupational Safety and Health, 2002-2003, \$855,000.

RAND Co-Principal Investigator, *Evaluation of Parity in the Federal Employees Health Benefits (FEHB) Program*, Northrup Grumman (prime contractor), Office of the Assistant Secretary for Planning and Evaluation, Department of Health and Human Services, 2000-2003, \$830,000

Principal Investigator, *Study of Involuntary Mental Health Treatment*, California Senate Committee on Rules and Senate Office of Research, 2000-2001, \$81,000

Co-Investigator, *Medicare Beneficiary Grassroots Rights and Protections Outreach Project for Vulnerable Populations*, PRO-WEST (prime contractor), Center for Medicare & Medicaid Services, 1999, \$144,422

Co-Principal Investigator, *Evaluation of Florida Pre-Paid Mental Health Plan (Medicaid Managed Care Demonstration)*, Florida Agency for Health Care Administration (AHCA), 1996-1998, \$100,000

Principal Investigator, *Evaluation of Florida's Juvenile Addiction Receiving Facilities*, Florida Department of Children and Families, Alcohol, Drug Abuse and Mental Health Program Office, 1995-1997, \$25,000

Private Sector Grants

Senior Co-Investigator, *State-Based Approaches to Cost Containment - What Are The Savings Opportunities for California*, California Health Care Foundation, 2018-2019, \$392,000

Senior Co-Investigator, *Patient-Managed Identifiers*, The Pew Charitable Trusts, 2017-2018, \$331,121

Principal Investigator, *Evaluation of Blue Shield of California's Grant Program to Stimulate ACO Development in California*, Blue Shield of California, 2011-2013, \$616,000

Co-Investigator, *Models of Care Delivery, Payment, and Professional Satisfaction Among Physicians*, American Medical Association, 2012-2013, \$223,566

Principal Investigator, *Evaluation of Tenzing Health*, Vanguard Health Systems, 2009-2011, \$300,000

Co-Investigator, *Patient Identity Establishment in the National Health Information Network: Potential Models and Pathways to Implementation*, funded by a consortium of technology companies, 2005-2007, \$700,000

Co-Investigator, *Comprehensive Assessment of Reform Efforts (COMPARE) Initiative*, funded from a consortium of sources including the RAND corporate endowment, contributions from individual donors, corporations, foundations, and other organizations, 2005-2008, \$5,000,000

Co-Investigator, *Creation of Quality Standards for Electronic Prescribing Systems*, Pfizer, Inc., 2001-2003, \$1,600,000

Co-Investigator, *Assessment of Intensive Case Management and Resource Coordination Services for Health Choices Members in Allegheny County*, Community Care Behavioral Health Organization and University of Pittsburgh Mental Health Information and Research Center, 2001-2002, \$50,000

Principal Investigator, *The Effect of the Changing U.S. Health Care Market on Coverage of Pharmaceuticals*, Abels & Grey (prime contractor), Bayer Pharmaceuticals, 1999-2000, \$205,000

Co-Principal Investigator, *Cochlear Implants: Financing, Decision Making and Access*, Advanced Bionics Corporation, 1999-2000, \$220,000

Co-Investigator, *Health Technology Adoption in Managed Care Settings in California*, Health Industry Manufacturers Association in collaboration with the California Goldstrike Partnership and U.S. Economic Development Administration, 1999-2000, \$62,000

Technical Expert Panels

Comprehensive Unit-based Safety Program (CUSP) for Mechanically Ventilated Patients (MVP) Technical Expert Panel, *The Johns Hopkins Armstrong Institute for Patient Safety and Quality* (2014-2016)

Comprehensive Unit-Base Safety Program (CUSP) for Ventilator-Associated Pneumonia (VAP) Technical Expert Panel, *The Johns Hopkins Armstrong Institute for Patient Safety and Quality* (2012-2013)

ImpacTeen Substance Abuse Treatment Expert Panel, *Maya Tech Corporation* (2003)

Technical Assistance Grants and Contracts

Co-Investigator, *National GAINS Center for People with Co-Occurring Disorders in the Criminal Justice System*, National Institute of Corrections, Center for Substance Abuse Treatment (CSAT) and Center for Mental Health Services (CMHS), 1995–1998, \$180,000

Co-Investigator, *Center on Research, Knowledge Dissemination & Technical Assistance on Housing & Residential Supports for People with Severe Mental Illness* (THE HOUSING CENTER), CMHS, 1992–1995, \$250,000

Co-Investigator, *Mental Health Training Collaborative*, State of Maryland, Department of Health and Mental Hygiene, 1991–1994, \$300,000

Consultant

Cynosure Health, *Contextual Variables in Implementation of ABCDE Bundle*, 2011-2012

Oregon Health Sciences University, *Evaluation of the Impacts of Parity in Oregon*, 2008-2010

National Trauma Consortium, *Review of Medicaid Financing for Trauma Services*, 2003-2004

National Academy of Sciences, *Committee on Immunotherapies and Sustained-Release Formulations in the Treatment of Drug Addiction*, 2002-2003

National Drug Court Institute and National Center for State Courts, *NDCI Drug Court Case Management Standards Task Force*, 1999-2000

Sheps Center for Health Services Research, University of North Carolina at Chapel Hill, *Predictors of Mental Health – Substance Abuse Linkages* (NIDA RO1) Michael Calloway, P.I., 1999

SAMHSA Office of Managed Care, *Expert Discussion Group on Co-Occurring Disorders and Managed Behavioral Health Care Planning, Procurement and Contracting*, 1997–1998

Center for Mental Health Services, *Technical Report on Consumer/Survivor Operated Services*, 1998

Center for Substance Abuse Treatment, *Group Leader for Treatment Improvement Protocol (T.I.P.) on Comprehensive Case Management for Substance Abuse Treatment*, 1998

CMHS and CSAT, *Women and Co-Occurring Disorders/Sexual Abuse and Trauma*, 1997

State of Maine Department of Mental Health and Mental Retardation, *Dual Disorders Reimbursement Initiative*, 1992–1996

Santa Clara County, Center for Mental Health Services Research, *Cost-Effectiveness of Substance Abuse Treatment of the Severely Mentally Ill* (NIMH RO1), Jeanette Jerrell, P.I., 1991–1994

ROW Sciences, Inc., *National Evaluation of the ACCESS Demonstration Program*, 1994

King's Fund College and King Edward's Hospital Fund for London, *Community Mental Health Care in the United States*, Management for National Health Service Clinicians Program, 1989-1990

National Association of Counties, *Dual Diagnosis Consultation Project*, 1988–1989

Grant Review

SAMHSA, Initial Review Group, *Access to Recovery*, 2004

SAMHSA, Initial Review Group, *Alcohol/Drug and Mental Health Treatment for Homeless*, 2002

NIMH, *Intervention Research Review Committee* (special reviewer), 2000

SAMHSA, Initial Review Group, *Women and Violence Cooperative Agreements*, 1998

SAMHSA, Initial Review Group, *Community Action Grants*, 1997

Texas Department of Mental Health/MR, *Dual Diagnosis Special Review Committee*, 1996

Maine Department of Mental Health/MR, *Dual Diagnosis Special Review Committee*, 1992

ADAMHA, *Co-Morbidity Special Review Committee*, 1990

NIMH, Initial Review Group, *Community Support Program Demonstration*, 1988

Academic Courses and Lectures

Health Care and Healthcare Reform, Pardee RAND Graduate School

Managed Care in the 21st Century, School of Public Health, University of California at Los Angeles

Mental Health and Social Policy, School of Social Work and Community Planning, University of Maryland at Baltimore

Mental Health Law, Policy & Practice, College of Arts and Sciences, Department of Social Work, University of South Florida

Public Sector Mental Health for Residency Training in Psychiatry, School of Medicine, University of Maryland at Baltimore

Legal, Ethical & Professional Standards & Issues in Counseling for Department of Rehabilitation Counseling, University of South Florida

Editorial Activities

Guest Editor, *HSR Special Issue: Progress at the Intersection of Patient Safety/Medical Liability*, 2016
Editorial Board, *Journal of Behavioral Health Services and Research*, 1998-2008
Special Reviewer (Dual Diagnosis), *Psychiatric Services*, 1989-1998
Editor, *THE HOUSING CENTER BULLETIN* (Issue Paper Series) 1992-1995
Guest Editor (Dual Diagnosis), *Psychiatric Services*, October 1989
Editorial Board, *Mental & Physical Disability Law Reporter*, 1983

Ad hoc Reviewer

Medical Care Research and Review
Health Care Management Review
Joint Commission Journal on Quality and Patient Safety
Health Affairs
Health Policy
Health Services Research
BMJ Quality and Safety
Journal of Policy Analysis and Management
Medical Care
Evaluation and Program Planning
Journal of Nervous and Mental Disease
Journal of Psychology, Public Policy and Law
Law and Human Behavior
Mental Health Services Research
Community Mental Health Journal

PUBLICATIONS

Peer-reviewed journals

Khodyakov, D., Buttorff, C., Xenakis, L., Damberg, C., Ridgely, M.S. Alignment between objective and subjective assessments of health system performance: Findings from a mixed-methods study of 24 health systems, *Journal of Healthcare Management*. 2021;66(5):380-394.
[https://DOI:10.1097/JHM-D-20-00249](https://doi.org/10.1097/JHM-D-20-00249).

Ridgely, M.S., Buttorff, C., Wolf, L.J., Duffy, E.L., Tom, A., Damberg, C., Scanlon, D.P., Vaiana, M.E., The importance of understanding and measuring health system structural, functional, and clinical integration, *Health Services Research*. 2020;55:1049- 1061. <https://doi.org/10.1111/1475-6773.13582>.

Scanlon, D.P., Harvey, J., Wolf, L., Vanderbrink, J., Shaw, B., Shi, Y., Ridgely, M.S., Damberg, C. Are health systems moving to redesign care delivery? *Health Services Research*. 2020;55(Suppl. 3):1129-1143.

Harvey, J.B., Vanderbrink, J., Mahmud, Y., Kitt-Lewis, E., Wolf, L.J., Shaw, B., Ridgely, M.S., Damberg, C., Scanlon, D.P., Understanding how health systems facilitate primary care redesign, *Health Services Research*, 2020;55:1144-1154

Rudin, R., Fischer, S., Ridgely, M.S., Shi, Y., Khodyakov, D., Xenakis, L., Shekelle, P., Damberg, C. (2020). Optimizing health IT to improve health system performance: A work in progress, *Healthcare* 8(4); 100483, <https://doi.org/10.1016/j.hjdsi.2020.100483>.

Ridgely, M.S., Timbie, J.S., Wolf, L.J., Duffy, E.L., Buttorff, C., Tom, A., Vaiana, M.E., (2020) Consolidation by Any Other Name: The Emergence of Clinically Integrated Networks. RAND No. RR-A370-1. Santa Monica, CA: RAND.

Ridgely, M.S., Ahluwalia, S., Tom, A., Vaiana, M., Motala, A., Silverman, M., Kim, A., Damberg, C., and Shekelle, P., (2020) What are the determinants of health system performance: Findings from the literature and a technical expert panel, *Joint Commission Journal on Quality and Patient Safety*, 46:87-89.

Rudin, R.S., Fischer, S.H., Shi, Y., Shekelle, P., Amill-Rosario, A., Ridgely, M.S., Scanlon, D.P., and Damberg, C.L., (2019) Trends in the use of clinical decision support by health system-affiliated ambulatory clinics in the United States (2014-2016). *American Journal of Managed Care*, 7(4):4-10

Ridgely, M.S., Duffy, E., Wolf, L., Vaiana, M., Scanlon, D., Buttorff, C., Leitzell, B., Ahluwalia, S., Hilton, L., Agniel, D., Haviland, A., and Damberg, C., Understanding U.S. Health Systems: Using Mixed Methods to Unpack Organizational Complexity, *eGEMs (Generating Evidence & Methods to Improve Patient Outcomes)*. 2019;7(1):39. DOI: <http://doi.org/10.5334/egems.302>

Damberg, C., Silverman, M., Burgette, L., Vaiana, M. and Ridgely, M.S. (2019). Are value-based incentives driving behavior change to improve value? *American Journal of Managed Care* 25(2): :e26-e32

Rudin, R.S., Shi, Yunfeng, Fischer, S.H., Shekelle, P., Amill-Rosario, A., Shaw, B., Ridgely, M.S., Damberg, C. (2019). Level of agreement on health information technology adoption and use in survey data: a mixed-methods analysis of ambulatory clinics in one U.S. state. *JAMIA Open*, DOI.org/10.1093/ jamiaopen/ooz004

Burgette, L., Paddock, S., Damberg, C., Yanagihara, D., and Escarce, J., (2018). Sample selection in the face of design constraints: Use of clustering to define sample strata for qualitative research. *Health Services Research*, DOI: 10.1111/1475-6773.13100

Schneider, E.C., Sorbero, M., Haas, A., Ridgely, M.S., Khodyakov, D., Setodji, C., Parry, G., Huang, S.S., Yokoe, D., & Goldmann, D. (2017). Does a campaign accelerate quality improvement? A ten-state randomized controlled trial of IHI's Project JOINTS campaign. *Implementation Science* 12:51

Weingart, S., Weissman, J., Zimmer, K.P., Giannini, R.C., Quigley, D.D., Hunter, L.E., Ridgely, M.S and Schneider, E.C. (2017) Implementation and evaluation of a prototype consumer reporting system for patient safety events. *International Journal for Quality in Health Care* 29(4):521-526

Ridgely, M.S., Greenberg, M., Pillen, M. & Bell, J. (2016) Progress at the intersection of patient safety and medical liability: Insights from the Patient Safety and Medical Liability Demonstration Program, *Health Service Research*, 51(Dec 2016 Suppl.): 2414-2430

Khodyakov, D. DeBartolo, K., Huang, C., Sorbero, M., Schneider, E. (2015) Project JOINTS: What factors affect bundle adoption in a voluntary quality improvement campaign? *BMJ Quality & Safety*,

24(1): 38-47

Waxman, D.A., Greenberg, M.D., Ridgely M.S., Kellerman, A., Heaton, P. (2014). The effect of malpractice reform on emergency department care, *New England Journal of Medicine*. 371(16): 1518-1525

Ridgely, M.S., De Vries, D., Bozic, K.J., Hussey, P.S., (2014). Bundled payment fails to gain a foothold in California: The experience of the IHA Bundled Episode Payment and Gainsharing Demonstration, *Health Affairs* 33(8): 1345-1352

Carrothers, K.M., Barr, J., Spurlock, B., Ridgely, M.S., Damberg, C., Ely, W. (2013). Contextual issues influencing implementation and outcomes associated with an integrated approach to managing pain, agitation, and delirium in adult ICUs. *Critical Care Medicine* 41:S128-S135

McConnell, K.J., Ridgely, M.S., McCarty, D. (2012). What Oregon's parity law can tell us about the federal Mental Health Parity and Addiction Equity Act and spending on substance abuse treatment services. *Drug and Alcohol Dependence* 124(3): 340-46

McConnell, K.J., Gast, S.H., Ridgely, M.S., Wallace, N., Jacuzzi, N., Rieckmann, T., McFarland, B.H., McCarty, D. (2012). Behavioral health insurance parity: Does Oregon's experience presage the national experience with the Mental Health Parity and Addiction Equity Act? *American Journal of Psychiatry* 169: 31-38

Hussey, P., Ridgely, M.S., Rosenthal, M. (2011). The PROMETHEUS bundled payment experiment: Slow start shows problems in implementing new payment models, *Health Affairs*, 30(11), 2116-2124

Greenberg, M.D., Ridgely, M.S. (2011). Clinical decision support and malpractice risk, *Journal of the American Medical Association*, 306(1), 90-91

Hussey, P., Eibner, C., Ridgely, M.S., McGlynn, E.A. (2009). Controlling U.S. health care costs: A perspective. *New England Journal of Medicine* 361(22): 2109-2111.

Greenberg, M.D., Ridgely, M.S., Hillestad, R.J. (2009). Crossed wires: How yesterday's privacy rules might undercut tomorrow's Nationwide Health Information Network. *Health Affairs*, 28(2), 450-452

Taylor, S., Ridgely, M.S., Greenberg, M.D., Sorbero, M., Teleki, S., Damberg, C., & Farley, D.O. (2009). Experiences of AHRQ-Funded projects that implemented practices for safer patient care. *Health Services Research*, 44(2) Part II, 665-683

Damberg, C., Ridgely, M.S., Shaw, R., Meili, R., Sorbero, M., Bradley, L., & Farley, D. (2009). Adopting information technology to drive improvements in patient safety: Lessons from the AHRQ Health Information Technology Grantees. *Health Services Research*, 44(2) Part II, 684-700

Barry, C.L. & Ridgely, M.S. (2007). Health plan response to mental health and substance abuse parity in the Federal Employees Health Benefits Program. *Journal of Policy Analysis and Management*, 27(1), 155-170.

Wu, S., Ridgely, M.S., Escarce J.J., Morales L.S. (2007). Language access service for Latinos with limited English proficiency: Lesson learned from Hablamos Juntos. *Journal of General Internal Medicine, 22(2) Supplement*, 350-355.

Azrin, S., Huskamp, H., Azzone, V., Goldman, H.H., Frank, R.G., Burnam, M.A., Normand, S., Ridgely, M.S., Young, A., Barry, C., Busch, A., & Moran, G. (2007). Impact of full mental health and substance abuse parity for children in the Federal Employees Health Benefits Program. *Pediatrics, 119*, 453-459.

Ridgely, M.S. & Maglione, M.A. (2006). Who is managing Medicaid behavioral health care? Findings from a national study in the Year 2000. *Psychiatric Services, 57(7)*, 1000-1006.

Maglione, M.A., Ridgely, M.S. (2006). Is conventional wisdom wrong? Coverage for substance abuse treatment under Medicaid managed care. *Journal of Substance Abuse Treatment, 30(4)*, 285-290.

Ridgely, M.S., Burnam, M.A., Barry, C., Goldman, H.H. & Hennessey, K. (2006). Health plans respond to parity: Managing behavioral health care in the Federal Employees Health Benefits Program. *Milbank Quarterly, 84(1)*, 201-218.

Goldman, H.H., Frank, R.G., Burnam, M.A., Huskamp, H., Ridgely, M.S.; Normand, S., Young, A., Barry, C., Azzone, V., Busch, A., Azrin, S., Moran, G., Lichtenstein, C., & Blasinsky, M. (2006). Evaluating the impact of parity mental health and substance abuse benefits in the Federal Employees Health Benefits Program. *New England Journal of Medicine, 354(13)*, 1378-1386.

Greenberg, M.D., Ridgely, M.S., & Bell, D.S. (2005). Electronic prescribing and HIPAA privacy regulation. *Inquiry, 41*, 461-468.

Wenzel, S.L., Turner, S.F., Ridgely, M.S. (2004). Collaborations between drug courts and service providers: Characteristics and challenges. *Journal of Criminal Justice, 32(3)*, 253-263

Petrila, J., Ridgely, M.S., & Borum, R. (2003). The debate on outpatient commitment: Controversy, trends and empirical data. *Crime and Delinquency, 49(1)*, 157-172

Bird, C.E., Jinnett, K.J., Burnam, M.A., Koegel, P., Sullivan, G., Wenzel, S.L., Ridgely, M.S., Morton, S.C. & Miu, A. (2002). Predictors of contact with public service sectors among homeless adults with and without alcohol and drug disorders. *Journal of the Study of Alcohol, 63(6)*, 716-725

Garber, S., Ridgely, M. S., Bradley, M. & Chin, K. (2002). Payment under public and private insurance and access to cochlear implants. *Archives of Otolaryngology – Head and Neck Surgery, 128(10)*, 1145-1152

Ridgely, M. S., Giard, J., Shern, D., Mulkern, V. & Burnam, M.A. (2002). Managed behavioral health care: An instrument to characterize critical elements of public sector programs. *Health Services Research, 37(4)*, 1105-1123

Ridgely, M. S., Mulkern, V., Giard, J., & Shern, D. (2002). Critical elements of public sector managed behavioral health programs for severe mental illness in five states. *Psychiatric Services, 53*, 397-399

- Wenzel, S. L, Longshore, D., Turner, S.F. & Ridgely, M. S. (2001) Drug courts: A bridge between criminal justice and health services. *Journal of Criminal Justice, 29*, 241-253
- Ridgely, M.S., Giard, J. & Shern, D. (1999) Florida's Medicaid mental health carve out: Lessons from the first years of implementation. *Journal of Behavioral Health Services and Research, 6*, 400-415
- Jerrell, J. & Ridgely, M.S. (1999). The relative impact of treatment program "robustness" and "dosage" on client outcomes. *Evaluation and Program Planning, 22*, 323-330
- Jerrell, J. & Ridgely, M.S. (1999). Impact of robustness of program implementation on outcomes of clients in dual diagnosis programs. *Psychiatric Services, 50*, 109-112
- Ridgely, M.S., Lambert, D., Goodman, A., Chichester, K. & Ralph, R. (1998). Maine's dual diagnosis collaborative: A model for interagency collaboration in the treatment and support of people with co-occurring mental and substance abuse disorders. *Psychiatric Services, 49*, 236-238
- Ridgely, M.S. & Jerrell, J.M. (1996). Analysis of three interventions for substance abuse treatment of severely mentally ill people. *Community Mental Health Journal, 32*, 561-572
- Ridgely, M.S., Morrissey, J.P., Paulson, R., Goldman, H.H. & Calloway, M. (1996). Characteristics and activities of case managers in The Robert Wood Johnson Foundation Program on Chronic Mental Illness. *Psychiatric Services 47*, 737-743
- Jerrell, J.M. & Ridgely, M.S. (1995). Gender differences in the assessment of specialized treatments for substance abuse among people with severe mental illness. *Journal of Psychoactive Drugs 27*, 347-355
- Jerrell, J.M. & Ridgely, M.S. (1995). Comparative effectiveness of three approaches to serving people with severe mental illness and substance abuse disorders. *Journal of Nervous and Mental Disease, 183*, 566-576
- Ridgely, M.S. (1995). Practical issues in the application of case management to substance abuse treatment. *Journal of Case Management, 3*, 132-138
- Jerrell, J.M. & Ridgely, M.S. (1995). Improvements in functioning and symptomatology in people with dual diagnoses. *Psychiatric Services, 46*, 233-238
- Orwin, R., Goldman, H.H., Sonnefeld, L.J., Ridgely, M.S., Smith, N.G., Garrison-Mogren, R., O'Neill, E. & Sherman, A. (1994). Alcohol and drug abuse treatment of homeless persons: Results from the NIAAA Community Demonstration Program. *Journal of Health Care for the Poor and Underserved, 5*, 326-352
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