

CURRICULUM VITAE

Date Prepared: July 9, 2021
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EDUCATION:

2017 **Boston University**, School of Public Health, Boston, MA
Master of Public Health (MPH), Health Policy & Management
2016 **Boston University**, School of Social Work, Boston, MA
Master of Social Work (MSW), Clinical Social Work
2008 **University of Pennsylvania**, College of Arts & Sciences, Philadelphia, PA
B.A. *cum laude* Psychology, minor in Political Science

LICENSURE:

2018- Present **Licensed Certified Social Worker**
Commonwealth of Massachusetts, Board of Registration of Social Workers

PROFESSIONAL EXPERIENCE:

Senior Policy Analyst	07/2021- present
Policy Analyst	11/2017- 07/2021
RAND Corporation	Boston, MA
Graduate Student Researcher	06/2017-06-2018
Macro Practice Department, Boston University	Boston, MA
Clinical Social Work Intern	09/2015-08/2016
Center for Infectious Diseases/Behavioral Medicine, Boston Medical Center	Boston, MA
Research Program Coordinator	01/2015-08/2017
Center for Addiction Research & Services, Boston University	Boston, MA
Clinical Social Work Intern	09/2014-06/2015
Center for Psychiatric Rehabilitation, Boston University	Boston, MA
Clinical Trials Project Manager	11/2012-08/2014
Clinical Trials Network & Institute, Massachusetts General Hospital	Boston, MA
Patient Care Coordinator	06/2011-07/2012
Shepherd's Clinic, Health Care for the Uninsured	Baltimore, MD
Clinical Research Coordinator	06/2008-05/2010
Depression Clinical & Research Program, Massachusetts General Hospital	Boston, MA
Research Assistant	11/2007-05/2008
Aaron T. Beck Psychopathology Research Center, University of Pennsylvania	Philadelphia, PA
Research Assistant	12/2006-04/2007
Depression Research Unit, Dept of Psychiatry, University of Pennsylvania	Philadelphia, PA

PEER-REVIEWED PUBLICATIONS:

1. Uscher-Pines, L., **Sousa, J.**, Jones, M., Whaley, C., Perrone, C., McCullough, C., & Ober, A.J. (2021). Telehealth Use Among Safety-Net Organizations in California During the COVID-19 Pandemic. *JAMA*. <https://doi.org/10.1001/jama.2021.0282>
2. Uscher-Pines, L., **Sousa, J.**, Mehrotra, A., Schwamm, L. H., & Zachrisson, K. S. (2021). Rising to the Challenges of the Pandemic: Telehealth Innovations in US Emergency Departments. *Journal of the American Medical Informatics Association*. <https://doi.org/10.1093/jamia/ocab092>
3. Jaffe, T.A., Hayden, E., Uscher-Pines, L., **Sousa, J.**, Schwamm, L.H., Mehrotra, A., & Zachrisson, K.S. (2021). Telehealth Utilization in Emergency Care During Coronavirus disease 2019: A Systematic Review. *Journal of the American College of Emergency Physicians Open*, 2:e12443. <https://doi.org/10.1002/emp2.12443>
4. Uscher-Pines, L., **Sousa, J.**, Zachrisson, K.S., Guzik, A., Schwamm, L.H., & Mehrotra, A. (2020). What Drives Greater Assimilation of Telestroke in Emergency Departments? *Journal of Stroke and Cerebrovascular Diseases*, 29(12), 105310. <https://doi.org/10.1016/j.jstrokecerebrovasdis.2020.105310>
5. Uscher-Pines, L., **Sousa, J.**, Raja, P., Barnett, M., Mehrotra, A., & Huskamp, H.A. (2020). Treatment of Opioid Use Disorder during COVID-19: Experiences of Clinicians Transitioning to Telemedicine. *Journal of Substance Abuse Treatment*, 118, 108124. <https://doi.org/10.1016/j.jsat.2020.108124>
6. Uscher-Pines, L., **Sousa, J.**, Raja, P., Mehrotra, A., Barnett, M., & Huskamp, H.A. (2020). Suddenly becoming a ‘virtual doctor’: Experiences of psychiatrists transitioning to telemedicine during the COVID-19 pandemic. *Psychiatric Services*. <https://doi.org/10.1176/appi.ps.202000250>
7. McBain, R.K., **Sousa, J.L.**, Rose, A.J., Baxi, S.M., Faherty, L.J., & Fischer, S.H. (2019). Impact of Project ECHO and ECHO-like models of medical tele-education: A systematic review. *Journal of General Internal Medicine*, Sep 4: 1-6. <https://doi.org/10.1007/s11606-019-05291-1>
8. Walter, A. W., Morocho, C., Chassler, D., **Sousa, J.**, De Jesús, D., Longworth-Reed, L., Stewart, E., Guzman, G., Sostre, J., Linsenmeyer, A., & Lundgren, L. (2019). Evaluating culturally and linguistically integrated care for Latinx adults with mental and substance use disorders. *Ethnicity & Health*, 1-13. <https://doi.org/10.1080/13557858.2019.1685653>
9. Martinez LS, Lundgren L, Walter AW, **Sousa J**, Tahoun N, Steketee G, Hahm H, Mueser KT, Krull I, Do DL, Saitz R. (2019). Behavioral Health, Primary Care Integration, and Social Work’s Role in Improving Health Outcomes in Communities of Color: A Systematic Review. *Journal of the Society for Social Work and Research*, 10(3):441-457. <https://doi.org/10.1086/704070>
10. Evins, A. E., Pachas, G., Mischoulon, D., Urbanoski, K., Carlini, S., **Sousa, J.**, Bentley, K., Rigotti, N.A., Nino-Gomez, J., Loebl, T., & Janes, A. C. (2011). A double-blind, placebo-controlled trial of the NMDA glycine site antagonist, GW468816, for prevention of relapse to smoking in females. *Journal of clinical psychopharmacology*, 31(5), 597. <https://doi.org/10.1097/jcp.0b013e31822bb390>
11. Farabaugh, A. H., Locascio, J. J., Yap, L., Fava, M., Bitran, S., **Sousa, J. L.**, & Growdon, J. H. (2011). Assessing depression and factors possibly associated with depression during the course of Parkinson’s disease. *Annals of clinical psychiatry: official journal of the American Academy of Clinical Psychiatrists*, 23(3), 171. <https://pubmed.ncbi.nlm.nih.gov/21808748/>
12. Trinh, N.H., Youn, S.J., **Sousa, J.**, Regan, S., Bedoya, C.A., Chang, T.E., Fava, M., Yeung, A. (2011). Using electronic medical records to determine the diagnosis of clinical depression. *International journal of medical informatics*, 80(7), 533-540. <https://doi.org/10.1016/j.ijmedinf.2011.03.014>
13. Janes, A. C., Pizzagalli, D. A., Richardt, S., de B Frederick, B., Holmes, A. J., **Sousa, J.**, Fava, M., Evins, A.E., Kaufman, M.J. (2010). Neural substrates of attentional bias for smoking-related cues: an fMRI study. *Neuropsychopharmacology*, 35(12), 2339. <https://doi.org/10.1038/npp.2010.103>

14. Papakostas, G. I., Chuzi, S. E., **Sousa, J.L.**, & Fava, M. (2010). 5HT1A-mediated stimulation of cortisol release in major depression: use of non-invasive cortisol measurements to predict clinical response. *European archives of psychiatry and clinical neuroscience*, 260(2), 175-180. <https://doi.org/10.1007/s00406-009-0035-z>

BLOG POSTS:

1. Uscher-Pines, L., Jones, M., **Sousa, J.**, Predmore, Z., & Ober, A.J. (2021). The Doctor Will Call Me Maybe: The Uncertain Future of Audio-Only Visits and Why We Need Them to Address Disparities. *Health Affairs Blog*. <https://www.healthaffairs.org/doi/10.1377/hblog20210225.26462/full/>

REPORTS:

1. Uscher-Pines, P., **Sousa, J.L.**, Palimaru, A.I., Zocchi, M., Kapinos, K.A., & Ober, A.J. (2020). *Experiences of Community Health Centers in Expanding Telemedicine*. (RR-A100-1). Santa Monica, CA: RAND Corporation. <https://doi.org/10.7249/RRA100-1>
2. **Sousa, J.L.**, Palimaru, A.I., Ober, A.J., & Uscher-Pines, L. (2020). *The Case for a Telemedicine Coordinator: Lessons Learned from the Sustainable Models of Telemedicine in the Safety Net Initiative*. (RR-A100-2). Santa Monica, CA: RAND Corporation. <https://doi.org/10.7249/RRA100-2>
3. Palimaru, A.I., **Sousa, J.L.**, Ober, A.J., & Uscher-Pines, L. (2020). *Promising Practices for Telemedicine Implementation*. (RR-A100-4). Santa Monica, CA: RAND Corporation. <https://doi.org/10.7249/RRA100-4>
4. Williams, M. V., Martin, L.T., **Sousa, J.L.** (2020). *Early Learnings from the Hospital Community Cooperative of the American Hospital Association*. (RR-4390-AEF). Santa Monica, CA: RAND Corporation. <https://doi.org/10.7249/RR4390>
5. Fischer, S.H., McBain, R.K., Faherty, L.J., **Sousa, J.L.**, Kareddy, V., Gittens, A.D., & Martsolf, G.R. (2020). *Strengthening the Entry-Level Health Care Workforce: Finding a Path*. (EP-68382). Washington, D.C.: Office of the Assistant Secretary for Planning and Evaluation. <https://aspe.hhs.gov/pdf-report/chew-finding-a-path>
6. Fischer, S.H., McBain, R.K., Faherty, L.J., **Sousa, J.L.**, Kareddy, V., Gittens, A.D., & Martsolf, G.R. (2020). *Entry-Level Health Care Workforce: Information and Programs Visualization Tool*. (TL-337-ASPEC). Santa Monica, CA: RAND Corporation. <https://doi.org/10.7249/TL337>
7. Mendel, P., Gidengil, C.A., Tomoiaia-Cotisel, A., Mann, S., Rose, A.J., Leuschner, K.J., Qureshi, N.S., Kareddy, V., **Sousa, J.L.**, Kim, D. (2020). *Investing in the Future of Health Care: A Strategic Assessment of Federally Funded Health Services Research and Primary Care Research*. (RB-A623-1). Santa Monica, CA: RAND Corporation. <https://doi.org/10.7249/RBA623-1>
8. Mendel, P., Gidengil, C.A., Tomoiaia-Cotisel, A., Mann, S., Rose, A.J., Leuschner, K.J., Qureshi, N.S., Kareddy, V., **Sousa, J.L.**, Kim, D. (2020). *Health Services and Primary Care Research Study: Comprehensive Report*. (RR-3229-AHRQ). Santa Monica, CA: RAND Corporation. <https://doi.org/10.7249/RR3229>
9. Fischer, S.H., Rose, A.J., McBain, R.K., Faherty, L.J., **Sousa, J.**, & Martineau, M. (2019). *Evaluation of Technology-Enabled Collaborative Learning and Capacity Building Models: Materials for a Report to Congress*. (RR-2564-ASPE). Santa Monica, CA: RAND Corporation. <https://doi.org/10.7249/RR2934>
10. Uscher-Pines, L., Bouskill, K., **Sousa, J.**, Shen, M., & Fischer, S.H. (2019). *Experiences of Medicaid Programs and Health Centers in Implementing Telehealth*. (RR-2934-ASPE). Santa Monica, CA: RAND Corporation. <https://doi.org/10.7249/RR2564>

11. Hepner, K.A., Brooks Holliday, S., **Sousa, J.**, & Tanielian, T. (2019). *User Guide for the Training in Psychotherapy (TIP) Tool 2.0* (TL-306-1-MTF). Santa Monica, CA: RAND Corporation. <https://doi.org/10.7249/TL306-1>
12. Hepner, K.A., Brooks Holliday, S., **Sousa, J.**, & Tanielian, T. (2018). *Training in Psychotherapy (TIP) Tool: Supporting the Availability of Evidence-Based Psychotherapies in Community Settings* (RB-10044-BWF). Santa Monica, CA: RAND Corporation. <https://doi.org/10.7249/RB10044>
13. Hepner, K.A., Brooks Holliday, S., **Sousa, J.**, & Tanielian, T. (2018). *Training clinicians to deliver evidence-based psychotherapy: Development of the Training in Psychotherapy (TIP) Tool* (TL-306-BWF). Santa Monica, CA: RAND Corporation. <https://doi.org/10.7249/TL306>

PRESENTATIONS:

1. **Sousa, J.**, Dawkins, B., Chassler, D., Chorres, R., Guzman, M., Dargon-Hart, S., Sostre, J., Sullivan, M., Linsenmeyer, A., DeJesus, D., Stewart, E., Gaeta, J., & Lundgren, L. (2016, November). *Hepatitis C among Puerto Rican adults with co-occurring substance use and mental health conditions in greater Boston: Who is positive?* Poster session presented at the American Public Health Association Annual Meeting, Denver, CO.
2. **Sousa, J.**, Chassler, D., Guzman, M., Sostre, J., Chorres, R., Encarnacion, D., Encarnacion, S., Dargon-Hart, S., Linsenmeyer, A., Bhalla, P., DeJesus, D., Stewart, E., Gaeta, J., & Lundgren, L. (2017, May). *Integration of primary care with residential and outpatient behavioral health program providing services to Latinx urban population: Overcoming challenges to create a successful program.* Poster session at the National Conference on Social Work and HIV/AIDS in Atlanta, GA.
3. **Sousa, J.**, Chassler, D., Guzman, M., Sostre, J., Zambrano, E., Chorres, R., Encarnacion, D., Encarnacion, S., Dargon-Hart, S., Linsenmeyer, A., Bhalla, P., Gaeta, J., DeJesus, D., Stewart, E., & Lundgren, L. (2017, June). *United by a commitment to bilingual/bicultural care: Forging partnership to establish integrated primary and behavioral health care services to a Latinx urban population.* Presentation at the Substance Abuse and Mental Health Services Administration (SAMHSA) Primary and Behavioral Health Care Integration (PBHCI) National Grantee Meeting in Austin, TX.

HONORS:

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| 2020 | RAND Spotlight Award, in recognition of contributions to Remote Project |
| 2019 | RAND Spotlight Award, in recognition of contributions to TIP Tool Pilot Project |
| 2018 | RAND Spotlight Award, in recognition of contributions to two projects: ASPE Project ECHO and ASPE Telehealth and Medicaid |
| 2018 | Upsilon Phi Delta Honor Society, national honor society for students in healthcare administration, Boston University School of Public Health Chapter |
| 2015-2017 | Graduate Student Research Scholarship, Boston University School of Social Work |
| 2015-2016 | Barbara L. Locke Scholarship, Boston University School of Social Work |

PROFESSIONAL AFFILIATIONS:

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| 2014-Present | Member, National Association of Social Workers |
| 2013-Present | Member, American Public Health Association |
| 2017 | Member, American College of Healthcare Executives |
| 2014-2017 | Member, Clinical Social Work Association |

RELEVANT CERTIFICATIONS & TRAINING:

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| 2018 | Collaborative Institutional Training Initiative (CITI) Office of Under Secretary of Defense for Personnel and Readiness Social and Behavioral Investigators and Research Study Team Course |
| 2018 | CITI Social/Behavioral Research Course in the Protection of Human Research Subjects |