

Quality of Care Ratings in the 12 Study Communities
(as a Percent of Recommended Care Received--based on 100%)

Quality by Type of Care and Overall Care

	Preventive	Acute	Chronic	Overall
Boston	57	58	55	57
Cleveland	55	59	58	57
Greenville	52	50	57	53
Indianapolis	55	56	55	55
Lansing	56	55	53	55
Little Rock	51	51	52	51
Miami	55	48	57	54
Newark	50	53	57	52
Orange Co.	51	50	52	51
Phoenix	56	53	55	55
Seattle	61	53	58	59
Syracuse	56	55	58	56

Quality by Dimension of Preventive Care

	STDs/HIV	Immunization	Cancer Screening	Preventing Chronic Disease	Substance Abuse Counseling
Boston	64	69	73	70	43
Cleveland	42	72	62	77	42
Greenville	52	68	61	73	38
Indianapolis	57	67	65	74	43
Lansing	62	72	68	76	40
Little Rock	59	64	62	80	34
Miami	63	67	65	75	43
Newark	50	59	61	72	37
Orange Co.	46	64	65	75	35
Phoenix	55	66	61	77	46
Seattle	66	69	65	77	53
Syracuse	52	72	63	75	43

Quality for Select Chronic Conditions

	Hypertension	Diabetes	Pulmonary	Cardiac Care	Depression
Boston	65	55	51	57	56
Cleveland	69	44	60	70	49
Greenville	63	41	56	63	60
Indianapolis	63	54	50	52	60
Lansing	64	45	51	53	59
Little Rock	54	39	52	57	59
Miami	62	59	64	61	51
Newark	69	45	48	61	47
Orange Co.	63	41	45	52	56
Phoenix	68	50	52	59	62
Seattle	68	54	55	61	63
Syracuse	68	44	51	70	55